

Welcome to the CMS Enterprise Portal



Requesting a New CMS Enterprise Portal Account

Purpose

The following tutorial will cover instructions for requesting a new Centers for Medicare & Medicaid Services (CMS) Enterprise Portal account.

You will create your own CMS Enterprise Portal ID, which is also referred to as an Enterprise Identity Management (EIDM) ID.

New User Registration



- Go to <u>https://portal.cms.gov</u> through a web browser (fully supported web browsers are Microsoft Internet Explorer [IE] version 11.0 or higher for Windows, Mozilla Firefox [the latest release] for Windows and Mac, and Google Chrome and Apple Safari [the latest release]).
- 2. Select the **New User Registration** button below the login window.

Step 1: Choose Your Application

CMS.gov Enterprise Portal

🔡 Find Your Application 🕜 Help 🚯 About 🔤 E-Mail Alerts

Terms & Conditions OMB No. 0938-1236 Expiration Date: 04/30/2017	-
OMB No. 0938-1236 Expiration Date: 04/30/2017	
OMB No.0938-1236 Expiration Date: 04/30/2017 (OMB Re-Certification Pending) Paperwork Reduction Act Consent to Monitoring	
By logging onto this website, you consent to be monitored. Unauthorized attempts to upload information and/or change information on this web site are strictly prohibited and are subject to prosecution under the Computer Fraud and Abuse Act of 1986 and Title 18.U.S.C. Sec. 1001 and 1030. We encourage	ie •
I agree to the terms and conditions	incel

3. Select your application from the dropdown – select IC: Center for Medicare and Medicaid Innovation (CMMI) Innovation Center (IC). This will cause the Terms & Conditions to appear.

Terms & Conditions

	Step #1: Choose Your Application			
	Step 1 of 3 - Select your application from the dropdown. You will then need to agree to the terms.			
	IC: Center for Medicare and Medicaid Innovation (CMMI) Innovation Center (IC)	Ŷ		
	Terms & Conditions			
	OMB No. 0938-1236 Expiration Date: 04/30/2017			
	OMB No.0938-1236 Expiration Date: 04/30/2017 (OMB Re-Certification Pending) Paperwork Reduction Act Consent to Monitoring			
	By logging onto this website, you consent to be monitored. Unauthorized attempts to upload information and/or change information or strictly prohibited and are subject to prosecution under the Computer Fraud and Abuse Act of 1986 and Title 18 U.S.C. Sec 1001 and	on this web site are		
-	► I agree to the terms and conditions	Next Cancel		
->	▶ I agree to the terms and conditions	Next Cancel		

- 4. Review the Terms & Conditions in the screen that displays.
 - 5. Check the **I agree to the terms and conditions** box.
 - 6. Select the **Next** button at the bottom of the screen.

Step 2: Register Your Information

CMS.gov Enterpris	e Portal	Applications	🕜 Help	 About 	☑ E-Mail Alerts
Step #2: Regist	er Your Informati	on			
Step 2 of 3 - Please enter your perso All fields are required unless ma	onal and contact information. Irked 'Optional'.				
Enter First Name	Enter Middle Name (optional)	Enter Last Name		Suffix (option	nal) 💊
Enter Social Security Number (o	otional) Birth Mor	nth 💙 📥 Birth Date	~	Birth Year	*
Is Your Address US Based?					
Yes O No					

- 7. On the **Register Your Information** screen, complete the **New User Registration** form with your personal information.
 - a. All fields are required unless marked "optional."
 - b. Your Social Security Number (SSN) is not required for initial account registration.
 - c. However, you will need to provide your SSN later to access CMS applications that require Remote Identity Proofing (RIDP). 6



- 8. Enter your home address, e-mail address, and phone number in the appropriate fields.
- 9. Select the **Next** button at the bottom of the screen.
- 10. On the **Create User ID, Password & Security** screen, create a unique user ID and password. Guidance on system requirements for user ID and password pop up when you are in the appropriate field.

Step 3: Create User ID, Password & Security

CMS.gov Enterprise Portal			E Find Your Application	🕑 Help	1 About	🖂 E-Mail Alerts
User ID Requirements Your user ID must - Be a minimum of 6 and a maximum of 74 alphanumeric characters, - Contain at least 1 letter Cannot contain your SSN or any 9 consecutive numbers, - Allowed special characters are dashed (-), underscored (_), apostrophes ('), @ and periods (.) followed by alphanumeric characters.	Step #3: Create User ID, Password Step 3 of 3 - Please create User ID and Password, Select security questions and p Enter User ID User ID is a required field.	& Security rovide answers.				
÷	Enter Password Enter Confirm Password Select Security Question #1	Enter Security Question #1 Answer				
÷	Select Security Question #2	Enter Security Question #2 Answer				
-	Select Security Question #3	Enter Security Question #3 Answer				

- 11. Select your security questions and complete the answers for each. These are for account management and security purposes.
- 12. Select the **Next** button at the bottom of the screen.

Registration Summary

Registration Sum	mary									
Please review your information and make	any necess	sary changes be	fore submit	ting						
								~		
All fields are required unless marked 'C	optional'.									
First Name	Middle	Name (optional)		Last Name						
vaidehi	k			joshi			Suffix (optional)	~		
						and here				
Enter Social Security Number (options	al)	November	** ~	10	~	1984	~			
First Name valdehi	Middle	Name (optional)		Last Name			Suffix (optional)	*		
		Birth Mont	in .	Birth Date		Birth Year				
Enter Social Security Number (optiona	al)	November	~	10	~	1984	~			
Home Address #1										
1b automn way				Enter Home	Address #2	(optional)				
City	State			Zip Code						
Jessup	Maryland		~	21074			Enter Zip+4 (optional)			
vaidehikj@gmail.com			vaidehikj	@gmail.com						
Phone Number 0000000000										
User ID voidabiliténamail com										
What is your favorite radio station?			~	radio						
whet is a solution's tolephone combon the	hat is not you	ar own?	~	Security Qui telephone	istion #2 An	sver				
what is a relative stelephone number th										
what is a relative stelephone number o				Security Question #3 Answer						
what is a relative stelephone number o			~	Security Qu	estion #3 An	swer				

13. Review the Registration Summary and click on the **Submit User** button if all information displayed is correct.

Confirmation Screen



- On the Confirmation screen, a message displays that you have successfully created an account on the CMS Enterprise Portal.
- An e-mail with your user ID and password will be sent to the address you specified for the account.
- You can login by selecting here.

For More Assistance

Contact the MDPCP Support Team at <u>MarylandModel@cms.hhs.gov</u> Or 1-844-711-2664



Welcome to the Innovation Center (IC)



Requesting Access to the IC Web Application

Purpose

The following tutorial provides instructions for accessing the Innovation Center (IC) for the first time.

The IC serves as a common point of entry for the Center for Medicare & Medicaid Innovation (CMMI) users in order to access CMMI applications and models.

Steps for Requesting IC Access for the First Time

To request access to the IC for the first time, you will need to complete the following steps:

Step 1: Complete the IC access request process.

Step 2: Complete your Remote Identity Proofing (RIDP).

Step 3: Complete the Multi-Factor Authentication (MFA).

Step 1: Request Access to Innovation Center

The following process begins your request to access the IC.

Login to CMS Secure Portal



- 1. Go to <u>https://portal.cms.gov</u> through a web browser. Fully supported web browsers are Microsoft Internet Explorer version 11.0 or higher for Windows, Mozilla Firefox (the latest release) for Windows and Mac, and Google Chrome and Apple Safari (the latest release).
- 2. Enter your user credentials to log into the CMS Enterprise Portal.

Enter Your CMS User ID



3. On the CMS Enterprise Portal screen, enter your User ID in the UserID field.

Enter Your CMS Password



4. Enter your CMS password in the **Password** field.

Portal Login: Terms and Conditions



- 5. Select the **Terms & Conditions** link located below the password input field.
- 6. Review the terms and conditions, and select the checkbox next to Agree to our Terms & Conditions.
- 7. Select the Login button.

My Portal - Request/Add Apps Widget

CMS.gov My Enterprise Portal	Welcome 🔻 One AppDataViewer	🕜 Help	🕩 Log Out
My Portal			
Request/Add Apps			

8. On the My Portal screen, select the Request/Add Apps tile.

Access Catalog _ Search for IC

CMS.gov My Enterprise Portal				Welcome ICPortalUserFirst ICPortalUserLast 🔻	🛛 Help	🕒 Log Out
Access Catalog	× REQUEST ADMIN ROLE	SHOW ALL	My Access			
Request Access	ion irch		You currently do not have access to any applications. Please use the access catalog to request access to the applications.			
			My Pending Requests			
			You do not have any pending requests at this time			

Note: Once you select the tile, an Access Catalog field will display for you to enter in your application name.

9. Enter "Innovation Center" or "IC" in the input field. Help text will appear as you start typing to filter the applications.

10. Select the **Request Access** button at the bottom of the tile.

Choose an IC User Role: Privileged Users

- Select the IC Privileged User role to access the IC.
- Contact the MDPCP Help Desk at 1-844-711-2664 or <u>MarylandModel@cms.hhs.gov</u> if you have questions.

Request New System Access

CMS.gov My Enterprise Portal Welco	ome 🔻 Vaidehi Joshi	Help	🕞 Log Out
en reader mode Um Accessionity Settings			
Hyperbolic Business And Margine Margine Marginess And Leading Leading Leading Leading Leading Leading Leading and them a role to request access to to statify system security requestments your may need to complete lightly. Vertication is complete and Multi-Factor Authentication (Multi-Factor Au	EA) or change your password (MFA) is established.	the next time y	ou login to the

- 11. The **Request New System Access** screen displays after you select the **Request Access** button.
- 12. The System Description field defaults to the option IC-Innovation Center.
- 13. Select Innovation Center Privileged User from the Role drop-down list.
- 14. Select the **Submit** button located to the center of the screen.

Request New Identity Verification

? Portal Help & FAQs	Print.	🛃 Log Out	Welcome		
	Portal				
My Portal					
CMS Portal > EIDM User	Menu > My Access				
Screen reader mode Off Acces	subity Settings				
My Access Request New System Access View and Manage My Access	dentity Verification To protect your privacy, you will need to complete Identity Verification successful Ensure that you have entered your legal name, current home address, prim information to verify your identity with Experian, an external Identity Verification involves Experian using information from your credit rep your Experian credit report. Soft enganes do not affect your credit score and you may need to have access to your personal and credit report information, additional information, please see the Experian Consumer Assistance wide It you elect to proceed now, you will be prompted with a Terms and Conditions s your scherity.	ly, before requesting access to the selected role. Belo ary phone number, date of birth and E-mail address or ion provider of to help contirm your identity. As a result, you may you do not incur any charges related to them, as the Experian application will prace questions to yo is -http://www.experian.com/belo/ atement that explains how your Personal Identifiable	w ple a few items to precity. We will only see an entry called a ro, bused on data in t information (P(I) is us	Kerip in mind collect personal 'soft inquiry' on her tiles. For ad to confirm	
	Creat	Next			

Note: The **Identity Verification** screen displays when you select **Submit** in the **Request New System** screen. If you have not previously completed Remote Identity Proofing (RIDP), you will need to do so before continuing.

Step 2: Complete Remote Identity Proofing (RIDP)

In the following slides, you will be instructed to complete your RIDP.

What is **RIDP**?

RIDP is the process of validating information to establish your identity. This process is commonly used through interactions with banking systems and credit reporting agencies.

CMS uses the Experian RIDP service to confirm your identity.

You will need to provide:

- Full Legal Name
- Social Security Number
- Date of Birth
- Current Residential Address
- Personal Phone Number

Begin Identity Verification

Portal Help & FAQs	🖨 Print	📑 Log Out Welcome 🔹 📑
CMS .gov Enterprise P	ortal	
My Portal		
CMS Portal > EIDM User 1	lenu > My Access	
Screen reactor mode Off Acces	ubity Settings	
My Access	Identity Verification	
Hequest New System Access	To protect your privacy, you witt need to complete identity Verification successfully, before	requesting access to the selected role. Delow are a few items to keep in mind
View and Manaze My Access	 Ensure that you have entered your legal name, current home address, primary phone information to verify your solarity with Expension, an extornal identity Vunfication provi identity Verification involves: Expension using information from your cruck report to heli your Expension cruck report. Soft inquises do not affect your credit spoon and you do You may need to have access to your personal and credit report information, is the isoditional information, plausa see the Expension Consumer Assaliance, website -http:// 	e number, date of birth and E-mail address correctly. We will only collect personal dar b continn your identity. As a result, you may see an entry catled a 'soft inguiry' on sof incur any charges related to them. Experisin application will pose questions to you, based on data in their files. For Newe experisin com/thelp:
	If you elect to proceed now, you will be prompted with a Terms and Conditions statument your identity. To continue this process, unlact Next?	that explains how your Personal Identifiable Information (P6) is used to confirm
		Carrit

1. After you have reviewed the information on this page, select the **Next** button at the bottom of the screen.

Identify Verification – Terms and Conditions



- 2. Review the Terms and Conditions in the screen that displays.
- 3. Select the I agree to the terms and conditions checkbox.
- 4. Select the Next button at the bottom center of the screen.

Verify Your Identity: Part 1

MS.gov	My Enterprise Portal					Welcome 💙 Vaidehi Joshi	Help	🔂 Log Ou
Access	Your information theory Your Inscrime							
st New System	Your Information							
nd Manage Mr.	Enter your legal first name and la	st name, as it may be required for Identit	v Verification.					
a Certification	- First Name vaidehi	_		Middle Name: k				
	- Last Name	Suffix.						
	Enter your E-mail address, as it w - E-mail Address: vaidehiki@gmail.com	III be used for account related communica	idone.					
	Re-enter your E-mail address.							
	Confirm E-mail Address:		_					
	Fetar your full Quited evoid earned	r reimhair as it mae ha ranitirail for blankt n address	u Vandinakion					
	Enter your current or most recent	home address, as it may be required for	Identity Venificat	ion.				
	Home Address Line 1: 1b automn way							
	Home Address Line 2							
	- City.	- State	• Zip Code	Zip Code Extension	Country USA			
	-							
	Primary Phone Number: 551 221 2332	ee n mey oe requires ion teerinty venificati						
				\rightarrow	Nest Cancel			

Note: The **Your Information** screen will display. Most of this data will be prepopulated with the information you used when registering for your CMS Portal account.

5. Re-confirm your e-mail address and select the **Next** button.

Verify Your Identity: Part 2

Portal		
/IS Enterprise Portal > EID	M > User Menu > My Access	
en reader mode Off Acce	ssibility Settings	
My Access	Your Information Verify Your Identity	
	Verify Identity	
Request New System Access	You may have opened a mortgage loan in or around March 2015. Please select the lender to whom you currently make your mortgage payments. If you do not have a mortgage, select 'NONE OF THE ABOVE/DOES NOT APPLY'.	
View and Manage My Access	O INDEPENDENT REALTY CAPITAL O EASTERN SAVINGS BANK	
	suntrust mortgage/cc 5	
	O NONE OF THE ABOVE/DOES NOT APPLY You may have opened a Home Equity Line of Credit type loan in or around May 2016. Please select the lender to whom you currently make your payments or made your payments.	
	PNCBANK	
	CENTERBANK	
	O BANK OF AMERICA	
	O NONE OF THE ABOVE/DOES NOT APPLY You may have opened an auto loan in or around April 2016. Please select the lender for this account. If you do not have such an auto loan, select 'NONE OF THE ABOVE/DOES NOT APPLY'.	
	TOYOTA MOTOR CREDIT	
	Oally financial	

6. In the **Verify Identity** screen that displays, select the appropriate radio buttons to verify your personal information.

Verify Your Identity: Part 3

JPMORGAN CHASE	
NONE OF THE ABOVE/DOES NOT APPL Please select the term of your auto to ABOVE!	Y an (in months) from the following choices. If your auto loan or auto lease term is not one of the choices please select 'NONE OF THE
O 24	
⊖36 ⊖48	
NONE OF THE ABOVE/DOES NOT APPL Which of the following institutions do	Y you have a bank account with? If there is not a matched bank name, please select 'NONE OF THE ABOVE'
O HONOR BANK	
MOUNT VERNON BANK	ION
C SENTRY FINANCIAL	
NONE OF THE ABOVE/DOES NOT APPL	X
	Caince/ Next

Note: Answering these questions is necessary for security purposes and helps identify who you are.

7. Select the **Next** button at the bottom of the screen.

Successful Completion

My Access Complete Step Up Request New System Access You have successfully completed the Remote Identity Proofing process. View and Manage My Access Next	en reader mode Off Acce	ssibility Settings
Request New System Access View and Manage My Access Next	My Access	Complete Step Up
Access Next	Request New System Access View and Manage My	You have successfully completed the Remote Identity Proofing process.
	Access	Next

Note: If you have answered the questions correctly, a notification displays that you have successfully completed the **Remote Identity Proofing** process.

8. When you have finished, select the **Next** button in the middle of the screen.

If you fail the Experian check, you will receive a message with an explanation as to why the check failed.

Failed Experian Checks

Contact Experian at 1-866-578-5409 for assistance.

<u>Hours</u> Monday – Friday 8:30 Saturday 10a Sunday 11a

8:30am – 12am 10am – 8pm 11am – 8pm

Begin MFA Registration

CMS.gov My Enter	orise Portal	Welcome 🔻 Portalval Testi	🛛 Help	🕩 Log Out
Teader mode On Accessionity Setting				
My Access	Multi-Factor Authenti	cation Information		
Request New System Access View and Manage My Access	To protect your privacy, you will need to add an additional level of security to your account. This will entail To continue this process,	successfully registering your Phone, Computer or E-mail, before continuing the role request proc please select 'Next'.	ess.	
Annual Certification	Next	Cancel		

The **Multi-Factor Authentication Information** screen displays when you successfully complete the RIDP process.

Step 3: Complete MFA

In the next step, you need to register with MFA.

You need to register to receive the MFA Security Code either in a text message to your phone or in an e-mail.

MFA Code via E-mail or Text

MFA is a type of login or authentication that, in addition to a User ID and Password, requires another "factor", such as a PIN.

To comply with CMS policy, all users will need to establish a second login "factor" commensurate with the level of access requested. This "factor" is a Security Code that displays in an e-mail or in a text message to your phone.

To receive an MFA Security Code via text message, provide your phone number when registering in the **Register Your Phone, Computer, or E-mail** screen.

portal/cmsportal/usermenu/myaccess/ D + 🔒 C 📴 RF IC Weekly Status Meeting 🛒 CMS Enterprise Portal - My ×				X 0 0
Hep				
rise Portal	Welcome 🔻 Portalval Testi	🛛 Help	🕞 Log Out	
				^
Multi-Factor Authentication Information				
To protect your privacy, you will need to add an additional level of security to your account. This will entail successfully registering your Phone, Compute	r or E-mail, before continuing the role request proc	ess.		
To continue this process, please select Next.				
Next Cancel				
	portal/cmspontal/usermenu/myaccess (P+ a) (FIC Weekly Status Meeting Hep rise Portol To protect your privacy, you will need to add an additional level of security to your account. This will entail successfully registering your Phone, Compute To continue this process, please select Next: 	porte/comporte/lossemenu/mysocces/ P + i d P + i d P +	pertril/emportril/user/meul/myscrees Pertril - My _ x Hep Hep Hep Melcome ▼ Portalval Test	pontel/composite/fueremenu/myaccess P + ▲ C FFIC Weekly Status Meeting C (MS Enterprice Pontal - My _ × Here rise Pontol Welcome ▼ Pontalvial Testi

- 1. In the Multi-Factor Authentication Information screen, select the Next button in center of the screen.
- 2. In the **Register Your Phone, Computer, or E-mail** screen, select an MFA device type from the **MFA Device Type** drop-down menu.

Step 3a. MFA Registration: E-mail – Part 1

tion minimi prime) within the mini-	V > User Menu > My Access
en reader mode Off Acce	ssibility Settings
My Access	Register Your Phone, Computer, or E-mail
Request New System Access	Adding a Security Code to your login also known as Multi-Factor Authentication (MFA) can make your login more secure by providing an extra layer of protection to your user name and password.
View and Manage My Access	You can associate the Security Code to your profile by registering your phone, computer or E-mail. Select the links below to find out more information about the options.
	▷ Phone/Tablet/PC/Laptop
	▷ Text Message Short Message Service (SMS)
	▷ Interactive Voice Response (IVR)
	⊳E-mail
	Please note that you are only allowed two attempts to register your MFA device. If you are unable to register your device within two attempts please log out, then log back in to try again.
	Select the MFA Device Type that you want to use to login to secure applications from the dropdown menu below.
	E mail Address alla@actionet.com
	The E-mail address on your profile will automatically be used for the E-mail option. Your E-mail address cannot be changed at the time of MFA registration. To change your E-mail, please select 'Change E-Mail Address' from the 'Change My Profile' menu.
	* MFA Device

3. If you choose to receive your security code via e-mail, then select **E-mail** from the drop-down menu.

4. The E-mail Address field displays. Enter your e-mail address in the E-mail Address field.

Step 3a. MFA Registration: E-mail – Part 2

Ann Ann Ann Ann	to take the state		
auer mode On Acc	essibility Settings		
y Access	Register Your Phone	, Computer, or E-mail	
quest New System	Adding a Security Co name and password	ode to your login also kno	wn as Multi-Factor Authentication (MFA) can make your login more secure by providing an extra layer of protection to your user
View and Manage My	You can associate th	ne Security Code to your	profile by registering your phone, computer or E-mail. Select the links below to find out more information about the options.
-033	> Phone/Tablet/PC	/Laptop	
	> Text Message Sh	nort Message Service (S	SMS)
	> Interactive Voice	Response (IVR)	
	> E-mail		
	E-mail Please note that you to try again.	are only allowed two atte	empts to register your MFA device. If you are unable to register your device within two attempts please log out, then log back in
	E-mail Please note that you to try again.	are only allowed two atte Select the MFA Device Ty	empts to register your MFA device. If you are unable to register your device within two attempts please log out, then log back in ype that you want to use to login to secure applications from the dropdown menu below.
	 E-mail Please note that you to try again. * MFA Device Type: 	are only allowed two atte Select the MFA Device Ty E-mail	empts to register your MFA device. If you are unable to register your device within two attempts please log out, then log back in ype that you want to use to login to secure applications from the dropdown menu below.
	 E-mail Please note that you to try again. * MFA Device Type: E-mail Address: 	are only allowed two atte Select the MFA Device Ty E-mail alin@actionet.com	empts to register your MFA device. If you are unable to register your device within two attempts please log out, then log back in ype that you want to use to login to secure applications from the dropdown menu below.
	 E-mail Please note that you to try again. * MFA Device Type: E-mail Address: 	are only allowed two atte Select the MFA Device Ty E-mail alin@actionet.com The E-mail address on y registration.To change y	empts to register your MFA device. If you are unable to register your device within two attempts please log out, then log back in ype that you want to use to login to secure applications from the dropdown menu below.

5. Enter a brief description of your MFA Device in the **MFA Device Description** field.

Note: More information about MFA registration was attached to the e-mail that contained these instructions.

6. Select the **Next** button at the bottom of the screen.

Step 3b. MFA Registration: Phone – Part 1

my Portal				
CMS Enterprise Portal > EID	M > User Menu > My Access			
creen reader mode Off Acce	ssibility Settings			
My Access	Register Your Phone, Computer, or E-mail			
Request New System Access	Adding a Security Code to your login also known as Multi-Factor Authentication (MFA) can make your login more secure by providing an extra layer of protection to your user name and password.			
View and Manage My Access	You can associate the Security Code to your profile by registering your phone, computer or E-mail. Select the links below to find out more information about the options. > Phone/Tablet/PC/Laptop			
	> Text Message Short Message Service (SMS)			
	> Interactive Voice Response (IVR)			
	> E-mail			
	Please note that you are only allowed two attempts to register your MFA device. If you are unable to register your device within two attempts please log out, then log back in to try again.			
	Select the MFA Device Type that you want to use to login to secure applications from the dropdown menu below. MFA Device Type. Text Message Service (SMS)			
	Enter the phone number that will be used to obtain the Security Code.			
	* Phone Number: 443 888 9999			
	* MFA Device Description:			
	Cancel Next			

- 7. If you choose to receive your security code via a text message to your phone, select **Text Message-Short Message Service (SMS)** in the MFA Device Type drop-down menu.
- 8. The Phone Number field displays. Enter your phone number in this field.

Step 3b. MFA Registration: Phone – Part 2

n reader mode Off Acce	assibility Settings
My Access	Register Your Phone, Computer, or E-mail
Request New System Access	Adding a Security Code to your login also known as Multi-Factor Authentication (MFA) can make your login more secure by providing an extra layer of protection to your user name and password.
View and Manage My Access	You can associate the Security Code to your profile by registering your phone, computer or E-mail. Select the links below to find out more information about the options.
	Phone/Tablet/PC/Laptop
	▷ Text Message Short Message Service (SMS)
	▷ Interactive Voice Response (IVR)
	▷ E-mail
	Please note that you are only allowed two attempts to register your MFA device. If you are unable to register your device within two attempts please log out, then log back in to try again.
	Select the MFA Device Type that you want to use to login to secure applications from the dropdown menu below. * MFA Device Type: Text Message-Short Message Service (SMS)
	Enter the phone number that will be used to obtain the Security Code.
	* Phone Number: 443 888 9999
	* MFA Device Description: Cell Phone

9. Enter a brief description of the MFA device in the **MFA Device Description** field.

Note: More information about MFA registration can be found in your Welcome Packet.

10.Select the **Next** button at the bottom of the screen.

Successful MFA Registration

CMS -GOV Enterprise F	Portal
CMS Enterprise Portal > EIDM	> User Menu > My Access
Screen reader mode Off Access	sibility Settings
My Access Request New System Access View and Manage My Access	Register Your Phone, Computer, or E-mail You have successfully registered your Phone/Computer/E-mail to your user profile.

Note: A message displays that "you have successfully registered your device to your user profile." You have successfully completed your MFA set-up.

11.Select the **OK** button in the middle of the screen.

Approved Privileged User Role

Access	Manage Access Po View and Manage My Access Select 'Add a Role' or 'Remo	ending Requests is ve a Role' to manage your access for a system.				
and Manage My	Systems	My Roles	Additional Details	Remove a Role	Add a Role	
<u>ew and Manage My</u> ccess	Innovation Center	Innovation Center Privileged User	1	Remove Role	Add a Role	

- The system automatically approves the IC Privileged User role.
- The Manage Access tab displays Innovation Center Privileged User in the My Roles column.
- You have completed your access request to IC as a Privileged User.
- To request access to the MDPCP application, you will need to logout of the system and log in to access Innovation Center (IC).
- Follow instructions for accessing an application within IC in the training presentation titled **Requesting Access to and Launching the MDPCP Application**.

For More Assistance

Contact the MDPCP Help Desk at <u>MarylandModel@cms.hhs.gov</u> or 1-844-711-2664



Maryland Primary Care Program (MDPCP)



Requesting Access to and Launching the MDPCP Application

Purpose

The following tutorial covers instructions for:

Step 1: Requesting access to the MDPCP Application.

Step 2: Launching the MDPCP Application.

Step 1: Requesting Access to the MDPCP Application

To request access to the MDPCP Application you will need:

- A CMS ID (Enterprise Identity Management [EIDM] ID)
- Approved access to the Innovation Center (IC) Application
- *Your Practice or CTO ID

 - *Note: The Practice or CTO ID is not needed as part of the Request Access steps within IC, however this information is needed for the association that will be made separately within the MDPCP application.

Login to CMS Secure Portal: Part 1

3

CMS.gov Enterprise Portal		H Find Your Application	🕑 Help	About	🖂 E-Mail Alerts
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	CMS.gov Enterprise Portal	1.81			1
1	UseriD	1/10			
	Password	1.12			
	Agree to our <u>Terms & Conditions</u>	100			1
1 FEFE	Login				
	Forgot your <u>User ID</u> or your <u>Password</u> ?				
	New User Registration				II.

- 1. Go to <u>https://portal.cms.gov</u> through a web browser (fully supported web browsers are Microsoft Internet Explorer [IE] version 11.0 or higher for Windows, Mozilla Firefox (the latest release) for Windows and Mac, and Google Chrome and Apple Safari (the latest release).
- 2. Enter your user credentials to log into the CMS Enterprise Portal.

Login to CMS Secure Portal: Part 2

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	CMS.gov Enterprise Portal				
\rightarrow	NewPortalDev_2	10			
	Password	1.12			
\rightarrow	Choose MFA Device *	1			1
A FIELD	Trouble Accessing Security Code?				
	Agree to our <u>Terms & Conditions</u>	1			
	Login				
	Forgot your <u>User ID</u> or your <u>Password</u> ?				1

3. Enter your username. The **Choose MFA Device** field will show under the **Password** field.

Note: Once you have registered with Multi-Factor Authentication (MFA), you can view an MFA Security Code from a text message to your phone, or an email message to your email Inbox. Refer to the presentation "Requesting Access to the IC Web Application" for more information.

Login to CMS Secure Portal: Part 3

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	Trouble Accessing Security C	code?			
	Login		-		
	Forgot your <u>User ID</u> or your <u>Password</u> ?				
					-
	New User Registration				
	5				

- 4. Enter your CMS Password.
- 5. Select the appropriate **MFA Device Type** from within the drop-down.
- 6. Input the six-digit code.
- 7. Review the **Terms & Conditions** and check the checkbox to confirm completion.
- 8. Select the **Login** button.

Select Application Console

CMS.gov My Enterprise Portal			Welcome 🔻 NewPortalDev Two 🛛 Help 🕞 Log Out
My Portal			
	Innovation Center - DEV1	Request/Add Apps	
Application Console			

- 9. The **My Enterprise Portal** screen displays and includes the Innovation Center widget.
- 10. Select **Application Console** from the drop-down menu.

Note: Users with Application Approver roles may see additional options populated in this drop-down menu.

CMS.gov My Enterprise Portal	I置 My Apps	Welcome 🕶 NewPortalDev Two 🛛 🛛 Help 🛛 😉 Log Out
CMMI Application Selector		
CMMI Request Access		and the second sec
+Request New Access		EnterSanch Criteria Q Search CRefresh
There are 0 requests in the all status out of 0 total.		
Au Pending Approved Rejected		

- 11. The CMMI Application Selector portlet displays.
- 12. In the **CMMI Request Access** portlet, select the **Request New Access** button located to the left of the screen.

CMMI Request Access				
	Please note: * ind	icates a required field.		
	Application Name *	Maryland Primary Care Program- MDPCP	•	
	Role *	Please Select User Role	•	
	Justification *	Write a justification		
		500 Character(s) remaining.		
			Cancel Submit Request	

13. In the CMMI Request Access section, select Maryland Primary Care Program- MDPCP from the Application Name drop-down menu.

CMMI Request Access			
	Please note: * ind	icates a required field.	
	Application Name *	Maryland Primary Care Program- MDPCP	
-	Role *	MDPCP_PRACTICE_USER	*
	Justification *	Write a justification	
		500 Character(s) remaining.	<i>h</i>
			🗙 Cancel 🛛 🛃 Submit Request

- 14. In the **CMMI Request Access** section, select a MDPCP role from the **Role** drop-down menu.
- 15. For this example, select **MDPCP_PRACTICE_USER**.

Note: You will need to select only one of the following roles:

- **MDPCP_PRACTICE_USER** if you are a staff member of a practice participating in the Maryland Primary Care Program
- **MDPCP_CTO_USER** if you are one of the designated staff providing care management services to Practices

CMMI Request Access				
	Please note: * ind	icates a required field.		
	Application Name *	Maryland Primary Care Program-MDPCP	*	
	Role *	MDPCP_PRACTICE_USER	÷	
+	Justification *	Requesting access to MDPCP		1
		474 Character(s) remaining.		
			🗶 Cancel	A Submit Request

- 16. In the **Justification** field, add a short reason for the request. You <u>must</u> include your MDPCP Practice or CTO ID(s) in this field.
- 17. Select the **Submit Request** button at the bottom of the screen when you have completed your organization requests.

CMS.gov My Enterprise Portal		cms.gov says e successfully submitted a request for MDPC Maryland Primary Care Program- MDPCP ap quest is 7280.	P_PRACTICE_USER plication.The id for	😗 Kyree Hams 🔻 🕻	Help 🕞 Log Out
	Launch App	Launch App	OK Launch App		

CMMI Request Access			
Please note: * ind	icates a required field.		
Application Name *	Maryland Primary Care Program- MDPCP	•	
Role *	MDPCP_PRACTICE_USER	*	
Justification *	Requesting access to MDPCP		
	474 Character(s) remaining.	- de	
		🗙 Cancel 🛛 🛃 Submit Request	

- 18. A message window displays. The message will state that you have successfully submitted the request and identify the role requested.
- 19. The system-generated request ID will also display in the message window.
- 20. Select the **OK** button in the message window.

Pending Requests

CMS.gov My Enterprise Portal	🗮 Му Аррз	❷ Kyree Hams ▼	Help	🗭 Log Out
CMMI Request Access				
+ Request New Access		Enter Search Criteria	Q Searc	th C Refresh
There are 2 requests in the all status out of 2 total.				_
All Pending Approved Rejected Request ID: 7280 Application Name: Maryland Primary Care Program-MDPCP Role Requested: MDPCP_PRACTICE_USER Status: PENDING	Attributes: Request Date: Jun 25, 2018 1:01:23 PM Requestor's Justification: Requesting access to MDPCP			
Request ID: 6306 Application Name: Maryland Primary Care Program- MDPCP Role Requested: MDPCP_CMMI_USER Status: PENDING	Attributes: Request Date: Feb 27, 2018 10:18:17 AM Requestor's Justification: Test account request			

- 21. The system re-displays the **CMMI Request Access** portlet where a record of your request(s) displays by ID number.
- 22. Your request(s) will display as **Pending** while IC processes your request to access the MDPCP Application. Note: it can take several business days for your request to be processed.
- 23. Save the request ID numbers for your reference.
- 24. You will receive an email notification once your request is processed.

Email Notification



Mon 6/25/2018 1:01 PM

NoReply@cms.hhs.gov

Innovation Center: Request - Pending

To Kyree Hams

Hello Kyree:

We have received your Innovation Center Access request ID 7280 for the Maryland Primary Care Program- MDPCP. We will review your request within the next 24 to 72 hours. You can view the status of your request by logging on to the CMS Enterprise portal using the following link and selecting Innovation Center, <u>https://portal.cms.gov/</u>.

Please do not reply to this system generated email.

25. You will receive an email notification once your request to access the application is approved.

26. A sample email displays here for visual reference only.

Step 2: Launching the MDPCP Application

To access and launch the MDPCP Application you will need:

- An email notification confirming approval of your request to access the MDPCP Application.
- Your CMS ID or EIDM ID.
- Your MFA Security Code.

Login to CMS Secure Portal



- 1. Go to <u>https://portal.cms.gov</u> through a web browser (fully supported web browsers are Microsoft IE version 11.0 or higher for Windows, Mozilla Firefox (the latest release) for Windows and Mac, and Google Chrome and Apple Safari (the latest release).
- 2. Enter your user credentials to log into the CMS Enterprise Portal.

Login to CMS Secure Portal

CMS.gov Enterprise Portal	👪 Find Your Application 🕜 Help 🚯 About 🛛 E-Mail Alerts
	av
CMS.gov Enterprise Portal	
NewPortalDev_2	
Password	
Choose MFA Device	v Code?
✓ Agree to our <u>Terms & Conditions</u>	
Login	
Forgot your <u>User ID</u> or your <u>Password</u> ?	

- 3. Enter your username.
- 4. The Choose MFA Device field will show up under the Password field.

Login to CMS Secure Portal Again

CMS.gov Enterprise Portal		E Find Your Application	🤁 Help 🚯 🖉	About 🛛 E-Mail Alerts
	CMS.gov Enterprise Portal			
	NewPortalVal_1			
1 and 1000	Tablet/PC/Laptop	-		1
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	Trouble Accessing Security Co	ode?		
ALERTE .	Login		1	
	Forgot your <u>User ID</u> or your <u>Password</u> ?			
	New User Registration			

- 5. Enter your CMS Password.
- 6. Select the appropriate **MFA Device Type** as available within the drop-down.
- 7. Input the six-digit code.
- 8. Review the Terms & Conditions and check the checkbox after reviewing.
- 9. Select the **Login** button.

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Select Application Console Again

CMS.gov My Enterprise Portal			Welcome 🔻 NewPortalDev Two 🛛 Help 🕞 Log Out
My Portal			
Innovation Center	Innovation Center- DEV1	Request/Add Apps	
Innovation Center Application Console			

- 10. The My Enterprise Portal screen displays the Innovation Center widgets.
- 11. Select **Application Console** from the drop-down menu.

Launch the Application

CMS.gov My Enterprise Portal	≣ Му Аррз	⊖ Kylie Rhodes 🕶 😧 Help 🕞 Log Out
CMMI Application Selector		
	MDPCP ? Maryland Primary Care Program-MDPCP	
CMMI Request Access		
+ Request New Access		Enter Search Criteria Q Search C Refresh
There are 1 requests in the all status out of 1 total.		
All Pending Approved Rejected		
Request ID: 6302 Application Name: Maryland Primary Care Program-MDPCP Role Requested: MDPCP_CTO_USER Status: APPROVED	Attributes: Request Date: Feb 27, 2018 10:09:44 AM Requestor's Justification: Test account request Approved by: Kyree Hams Approver's Justification: approved	

Note: Users with Application Approver roles may see additional options in this drop-down menu.

- 12. The **CMMI Application Selector** portlet displays the widget for the MDPCP Application.
- 13. Select the Launch MDPCP App link to access the application.

MDPCP Application Launches

🗰 Home 🔮 My Practice Info 🖉 Pa	yment & Attribution 🖉 Resources	
Practice Home		Yr / Qtr Track 2019-Q1 Y Track 1 Change Display
MDPCP > Practice Home	ogram (MDPCP) Practice Home	0
Maryland Fillinary Care Fi		U Help
Show 10 T entries		Search this table Q. Search
Practice ID	La Practice Name	0E
T1MD5958	Affinity Health Group, LLC	
T1MD6106	Haydel Family Practice, APMC	
T1MD6216	Lafayette General SW Family Medicine	
Showing 1 to 3 of 3 entries		First Previous 1 Next Last

- 14. The MDPCP Application displays and defaults to the **Home** tab (**Practice** Home or **CTO** Home).
- 15. You have successfully launched the MDPCP Application.

For More Assistance

Contact the MDPCP Support Team at MarylandModel@cms.hhs.gov or 1-844-711-2664